



## **Dockhand**

Seasonal

Whiskeytown Marinas – Oak Bottom | Brandy Creek Beach

The Dock hand may be the first person our guests interact with when arriving to the marina. It is important that they deliver a superior marina experience to all of our guests. Dock hands assist the Dock master and other Dock hands in all duties related to the marina. They do so while being friendly, positive, and accommodating. They will also keep the area clean, safe, and well maintained.

### **DUTIES AND RESPONSIBILITIES:**

1. Assists the Dock masters and other Dock hands in marina related duties such as securing boats to docks, connecting and monitoring utility services (power, water and telephone), black water pump out, waste disposal and facility sanitation
2. Provides the highest level of customer and guest services, expedites any and all requests from vessels including transport of guests and baggage to and from dockside, delivery of provisions and packages
3. Routinely operates, motor and water vehicles and other various mechanized equipment – may require California Boaters Card
4. Carries out routine cleaning duties that meet established quality standards for all marina related operations; ensures the recognized standards are maintained and that quality, and delivery commitments are met
5. Assists refueling vessels when required at the fuel dock, ensures safe fueling procedures
6. Maintains a friendly, professional working relationship with co-workers, members, guests and vendors.

7. Cleans restrooms, docks, walkways, equipment and all other areas of the marina

8. always Demonstrates safe work habits, including the proper care and use of all tools, equipment, vehicles, hazardous materials, and observes all established health and safety regulations.

9. Provides safe disposal of all waste material.

10. All other duties as assigned by management

#### EDUCATION AND EXPERIENCE:

1. Ability to work independently to achieve goals and targets

2. Ability to organize and prioritize work

3. Ability to work in a team environment to achieve team, department and corporate goals

4. Ability to collaborate effectively with internal and external customers

5. Adaptable to a fast-paced environment

6. Some knowledge of marina operations or willingness to be trained in them

7. Effective communicator who can collaborate with teammates and guests

8. Ability to organize and prioritize work

9. Must have flexible schedule to include working weekends and holidays during busy season.

***It is our policy to comply with all applicable state and federal laws prohibiting discrimination in employment based on race, age, color, sex, religion, national origin, disability or other protected classifications.***